Arnica Toll Free: 1-877-67-AMICA

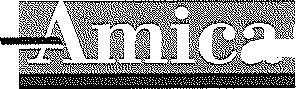
PO Box 9690 (1-877-672-6422)

9 m Providence, Rhode Island 02940-9690 Fax: 1-866-847-1568

March 16, 2011

File Number: 60000856181  
Date of Loss: 03/04/2011

Dear:

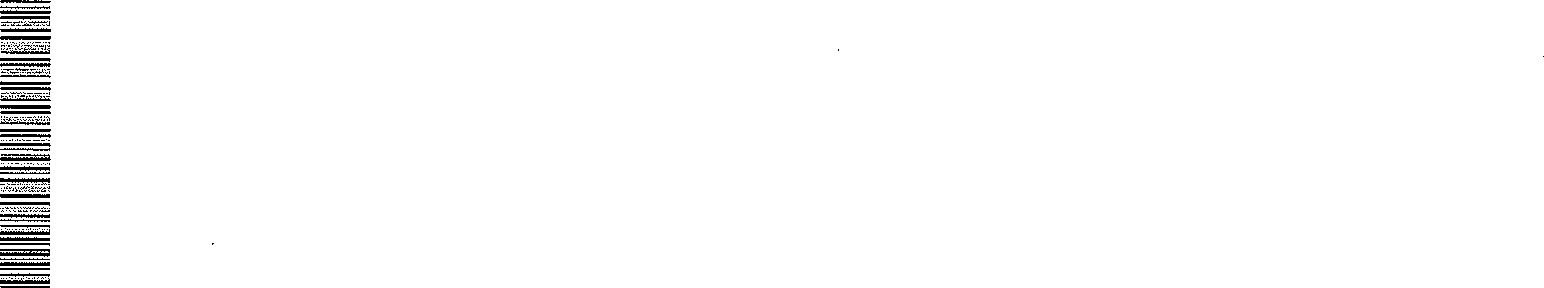
We have forwarded a check in the amount of $705.22 to Executive Collision  
Center for additional damages to your vehicle. We have included a copy of the revised  
appraisal for your records.

Auto Home Life

If you have any questions regarding this payment, please contact us.

Very truly yours,

Elizabeth Hitchens  
Arnica Mutual Insurance Company  
877-672-6422 x60259  
[EHITCHENS@AMICA.COM](mailto:EHITCHENS@AMICA.COM)



AMICA MUTUAL INSURANCE COMPANY AMICA LIFE INSURANCE COMPANY AMIGA PROPERTY AND CASUALTY INSURANCE COMPANY  
AMICA LLOYDS OF TEXAS AMICA GENERAL AGENCY, INC. WEB SUE; [WWW.AMICA.COM](http://WWW.AMICA.COM)

AMICA MUTUAL INSURANCE  
PO BOX 9690  
PROVIDENCE, RI 02940-9690  
(877) 672-6422

03-07-11  
03-10-11

1:36 PM  
3:55 PM

CD LOG NO 827

-1

SUPPLEMENT SI

CLAIM INFORMATION

CLAIM # 60000856181-1 POLICY # 91103721UY

COMPANY Arnica Mutual - Philadelphia Re CLAIM REP  
INSURED Webster LOSS DATE 03-04-11

CLAIMANT LOSS TYPE COMPREHENSIVE

INSPECTION

TYPE FIELD

PRIMARY POI FRONT END LEFT

APPRAISER NAME CHRISTOPHER NACKE

LICENSE # 242255

WORK PHONE (215) 432-7896

ADDRESS

CITY STATE

ZIP

SECOND POI

FAX (888) 333-4399

INSP DATE 03-07-11  
LOCATION 730 Bethlehem Pike  
CITY STATE Flourtown

PA

OWNER

REPAIR

EXECUTIVE AUTO BODY FLOURTOWN  
730 BETHLEHEM PIKE  
FLOURTOWN PA 19031-  
SHOP PHONE (215) 233-3663

VEHICLE

2005 VOLVO XC70 2.5T 4 DR WAGON  
5CYL GASOLINE TURBO 2.5

CAR IN

CAR OUT

REPAIR 0 DAYS

FAX (215) 233-9585

OPTIONS

TWO-STAGE - EXTERIOR SURFACES

4-WHEEL DRIVE

HEADLAMP WASHER

HEATED FRONT SEATS

LUGGAGE RACK

SELF-LEVELING SUSPENSION

TWO-STAGE - INTERIOR SURFACES  
BUMPER COVER MOUNTED FOG LAMPS  
XENON HEADLAMPS  
DRIVER POWER SEAT  
TRACTION CONTROL SYSTEM  
AUTOMATIC TRANS

MILEAGE 80,598

VIN YV1SZ592151204592

CODE K218

VEH INSP #

BODY COLOR  
CONDITION  
LICENSE #  
LICENSE STATE

BLUE

GOOD

DME1480

PA

REMARKS:

ELECTRONIC SIGNATURE BY CHRISTOPHER NACKE (APPRAISER LICENCE NUMBER IS 242255).

MFR.PART NO.

ADDITIONAL LABOR  
REPAIR

0.8 1  
0.5\*1

3.8 4

N  
I

0006

SI 0.4 1

COM NO LKQ.

0.4 1  
INC 1  
1.8 4

0973  
0637

N  
E

HEADLAMPS AIM  
LAMP,SIDE MARKER  
PANEL,HOOD

BR 0083

NOZZLE,W/S WASHER  
NOZZLE,W/S WASHER  
PAD,INSULATOR HOOD  
FENDER,FRONT

RI 1159  
RI 1160  
RI 0086

0103

0.

1.

COM NO LKQ.

2

E

4 4

0.2 1  
INC 1  
2.0\*1  
2.4 4

89.48

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| \* | = | USER-ENTERED VALUE | E = REPLACE OEM | NG = | REPLACE NAGS |
| EC | — | QUALITY REPL. PART | UE = OE SURPLUS | UC = | REMAN OEM |
| UM | — | PXN REMAN | EU = LIKE KIND & QUAL.PRT | EP = | QUALITY REPL. PART |
| OE | — | PXN OE SRPLS | PC = RECON PART | PM = | PXN RECON PART- |
| TE | = | PARTL REPL PRICE | ET = PARTL REPL LABOR | IT = | PARTIAL REPAIR |
| I | = | REPAIR | L = REFINISH | BR = | BLEND REFINISH |
| TT | = | TWO-TONE | CG = CHIPGUARD | SB = | SUBLET |
| N | = | ADDITIONAL LABOR | RI = R&I ASSEMBLY | P = | CHECK |
| AA | = | APPEAR ALLOWANCE | RP = RELATED PRIOR | UP = | UNRELATED PRIOR |

OP CODES:

OP GDE MC DESCRIPTION

PRICE AJ% B% HOURS

L 0103 FENDER,FRONT LT REFINISH

1.5 Surface  
0.5 Edge  
0.4 Two-stage  
RI 0069 MLDG, FENDER SIDE L/R R&I ASSEMBLY  
RI 0107 FLARE,WHEEL OPENING LT R&I ASSEMBLY  
I 0209 PNL,FRONT DOOR OUTE LT REPAIR  
L 0209 PNL,FRONT DOOR OUTE LT REFINISH

2.0 Surface  
0.4 Two-stage  
RI 0182 W/STRIP,FRONT DOOR LT R&I ASSEMBLY  
RI 0539 MLDG,FRONT DOOR BE L/F R&I ASSEMBLY  
E 0237 MLDG,FRONT DOOR SID LT 399874056  
L 0237 MLDG,FRONT DOOR SID LT REFINISH

0.4 Surface  
0.1 Two-stage  
RI 0095 MLDG,FRONT DOOR LOW LT R&I ASSEMBLY  
RI 0229 MIRROR, OUTER R/C LT R&I ASSEMBLY  
RI 0215 GLASS,FRONT DOOR T LT R&I ASSEMBLY  
RI 0245 CHANNEL,FRONT GLASS LT R&I A°|\*MBLY

REFINISH  
2.7 Surface  
0.6 Two-stage setup  
0.5 Two-stage

E 0041 # HEADLAMP ASSY,XENON LT 307842542 1,108.84

# = 01, 46

»SEARCHED LKQ SKIPS, ALS,VENICE, EL&M, A.A SALVAGE, CARPART

ADDITIONAL LABOR  
LT 307226431 50.49

BLEND REFINISH  
1.2 Blend  
0.6 Two-stage  
LT R&I ASSEMBLY  
RT R&I ASSEMBLY  
R&I ASSEMBLY  
LT 307964924 355.20

»SEARCHED LKQ SKIPS, ALS,VENICE, EL&M, A.A SALVAGE, CARPART

0006 FRONT BUMPER COVER R&  
0006 COVER,FRONT BUMPER  
»clean animal soil

COVER,FRONT BUMPER

90.00\*

12.00\*  
10.00\*  
3.00\*

18.09\*

4  
4  
1

0.6\*1\*  
!\*

SB

SB

SB

I

E

RI 0227 HANDLE,FRONT DOOR O LT R&I ASSEMBLY  
SB M06 PINSTRIPES-PAINTED SUBLET

»price inc mark up

Ml4 CORROSION PROTECTION SUBLET  
Ml7 COVER CAR EXTERIOR SUBLET

M60 HAZARDOUS WASTE REMOVA SUBLET  
M66 COLOR SAND AND BUFF REPAIR

RIVETS WHEEL FLARE REPLACE OEM

»9 total required

31 ITEMS

MC MESSAGE

01 CALL DEALER FOR EXACT PART # / PRICE  
46 PRINTABLE PXN COMPARE

FINAL CALCULATIONS & ENTRIES  
PARTS

GROSS PARTS  
OE SURPLUS PARTS  
OTHER PARTS  
PAINT MATERIAL

ADJUSTMENTS DISCOUNT

PARTS & MATERIAL TOTAL  
TAX ON PARTS & MATERIAL 0 6.000%

1,622.10

261.60

MARKUP

$ 1,883.70  
$ 113.02

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| LABOR |  | RATE | REPLACE HRS | REPAIR HRS |  |
| 1-SHEET METAL | $ | 46.00 | 5.8 | 4.3 $ | 464.60 |
| 2-MECH/ELEC | $ | 46.00 |  |  |  |
| 3-FRAME | $ | 48.00 |  |  |  |
| 4-REFINISH | $ | 46.00 | 10.9 | $ | 501.40 |
| 5-PAINT | $ | 24.00 |  |  |  |

LABOR TOTAL  
TAX ON LABOR  
SUBLET REPAIRS  
TAX ON SUBLET  
TOWING

TAX ON TOWING  
STORAGE

TAX ON STORAGE

GROSS TOTAL

LESS: DEDUCTIBLE

NET TOTAL

LESS: PREVIOUS NET TOTAL  
NET SUPPLEMENT TOTAL

966.00  
57.96  
115.00  
6.90

@ 6.000%  
0 6.000%  
0 6.000%  
0 6.000%

3,142.58

250.00-  
2,892.58  
2,187.36-  
705.22

PXN Y/01/00/00/01/01 CUM 01/00/00/01/01 Geocode: 19044 PHILA  
PXS No

AUDATEX PENPRO W0412 SI LOG827 -1 03-10-11 15:57:34  
REL 4.12.30 DT 02/11

(C) 1993 - 2007 AUDATEX NORTH AMERICA, INC.

2.6 HRS WERE ADDED TO THIS EST. BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

IF THIS APPRAISAL HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH  
PARTS, AND IF THE USE OF AN AFTERMARKET CRASH PART VOIDS THE EXISTING  
WARRANTY ON THE PART BEING REPLACED OR ANY OTHER PART, THE AFTERMARKET  
CRASH PART SHALL HAVE A WARRANTY EQUAL TO OR BETTER THAN THE REMAINDER  
OF THE EXISTING WARRANTY.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY  
OR OTHER PERSON FILES AN APPLICATION FOR INSURANCE OR STATEMENT OF CLAIM  
CONTAINING ANY MATERIALLY FALSE INFORMATION OR CONCEALS FOR THE PURPOSE OF  
MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO COMMITS A  
FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS SUCH PERSON TO  
CRIMINAL AND CIVIL PENALTIES.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE OR DEFRAUD ANY INSURER  
FILES AN APPLICATION OR CLAIM CONTAINING ANY FALSE, INCOMPLETE, OR MISLEADING  
INFORMATION SHALL, UPON CONVICTION, BE SUBJECT TO IMPRISONMENT FOR UP TO SEVEN  
YEARS AND PAYMENT OF A FINE UP TO $15,000.

Estimate Summary Page  
CHRISTOPHER NACKE

NET SUPPLEMENT TOTAL

LESS: PREVIOUS NET TOTAL

$ 705.22  
$ 2,187.36-

$ 3,142.58  
$ 250.00

GROSS TOTAL

LESS: DEDUCTIBLE

$ 2,892.58

NET TOTAL

LESS: PREVIOUS NET TOTAL

$ 2,187.36-

$ 705.22

NET SUPPLEMENT TOTAL

AUDATEX PENPRO W0412 SI LOG827 -1 03-10-11 15:57:34  
REL 4.12.30 DT 02/11

(C) 1993 - 2007 AUDATEX NORTH AMERICA, INC.

THE FOLLOWING SYMBOLS, A/M, QUALITY REPLACEMENT PARTS, QRP AND DOUBLE ASTERISK  
\*\*ITEMS. THE FOLLOWING IS A LIST OF ABBREVIATIONS/SYMBOLS COMMONLY FOUND IN AP  
PRAISALS. D—DISCOUNTED PART, A—APPROXIMATE PRICE, B—BODY LABOR, BDS=BODY STRUC  
TURE, REF=REFINISH, GLS=GLASS, FRM=FRAME, MCH=MECHANICAL, FRT== FRONT, RR=REAR,  
L=LEFT, R=RIGHT, UPR=UPPER, LWR—LOWER, OTR=OUTER, INR=INNER, ASSY=ASSEMBLY, SU  
SP=SUSPENSION, EXT=EXTENSION, BRKT=BRACKET, INST=INSTRUMENT, ATG=ASSEMBLY TIME

GUIDE, ADD L COST=ADDITIONAL COST, ADD L OPR—ADDITIONAL OPERATION, QUAL REP

PART=QUALITY REPLACEMENT PART, QUAL RECYCLED PART=QUALITY RECYCLED PART, H/LA  
MP=HEADLAMP, W/SHIELD=WINDSHIELD, MLDG=MOULDING, D=DIAGNOSTIC, E—ELECTRICAL, F  
=FRAME, G=GLASS, M=MECHANICAL, P=PAINT LABOR, S=STRUCTURAL LABOR, T=TAXED, ADJ  
=ADJUSTMENT, ALIGN=ALIGN, A/M=AFTERMARKET, BLND=BLEND, CAPA= CERTIFIED AUTO PA  
RTS ASSOCIATION, EST=ESTIMATE, INC=INCLUDED, R&I-REMOVE AND INSTALL, R&R=REMOV  
E AND REPLACE, 0/H=OVERHAUL, LKQ=LIKE KIND AND QUALITY PARTS USED OEM OR NON-O  
EM (A/M), B=BETTERMENT (DEPRECIATION) IF AT ANY TIME YOU DO NOT UNDERSTAND A  
PARTICULAR SYMBOL OR ABBREVIATION, CONTACT THE INSURER FOR AN EXPLANATION.  
DEDUCTIBLE MAY NOT BE LISTED ON THE APPRAISAL. ALL DEDUCTIBLE AND BETTERMENTS  
MUST BE COLLECTED FROM THE OWNER PRIOR TO THE RELEASE OF THE VEHICLE. THIS IS  
NOT AN AUTHORIZATION TO REPAIR. APPRAISERS DO NOT HAVE THE AUTHORITY TO GUARAN  
TEE PAYMENT. APPRAISALS ARE SUBJECT TO REVIEW BY THE INSURANCE COMPANY FOR FIN  
AL APPROVAL. AUTHORIZATION TO ORDER PARTS AND/OR START REPAIRS IS THE SOLE RES  
PONSIBILITY OF THE VEHICLE OWNER. NO CLAIM, SUPPLEMENT OR OTHERWISE WILL BE HO  
NORED WITHOUT PRIOR INSPECTION AND APPROVAL WE RESERVE THE RIGHT TO INSPECT  
ANY AND ALL DAMAGES PRIOR TO REPAIR. THE APPRAISAL WILL INCLUDE REASONABLE AND  
CUSTOMARY TOWING AND STORAGE CHARGES. THE INSURANCE COMPANY WILL NOT BE RESPO

NSIBLE FOR ANY ADDITIONAL CHARGES AFTER THE FOLLOWING DATE CHARGES

AFTER THIS DATE WILL BE THE RESPONSIBILITY OF THE CONSUMER. ALL REPAIRS MUST B  
E COMPLETED IN STRICT ACCORDANCE TO MANUFACTURER SPECIFICATIONS AND RECOMMENDA  
TIONS. IT IS UNDERSTOOD THAT THE BODY SHOP LISTED ON THE ESTIMATE, IF ONE IS L  
ISTED, AGREE TO COMPLETE AND GUARANTEE ALL REPAIRS LISTED ON THE ESTIMATE FOR  
THE AMOUNT LISTED ON THE ESTIMATE. ANY PERSON WHO KNOWINGLY AND WITH INTENT TO  
DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES AN APPLICATION FRO INSURAN  
CE OR STATEMENT OF CLAIM CONTAINING FALSE MATERIAL INFORMATION OR CONCEALS FOR  
THE PURPOSE OF MISLEADING INFORMATION CONCERNING THE FACT MATERIAL THERETO CO  
MMITS A FRAUDULENT INSURANCE ACT, WHICH\_\_^ A CRIME AND SUBJECTS THE PERSON TO

CRIMINAL AND CIVIL PENALTIES. ORIGINAL EQUIPMENT MANUFACTURER (OEM) PARTS LIST  
ED ON THIS APPRAISAL CAN BE LOCATED AT YOUR LOCAL NEW CAR FRANCHISED DEALER.

SUPPLEMENT SI

CD LOG NO 827

-1

CLAIM # 60000856181-1 POLICY #

INSURED INSP DATE

OWNER APPRAISER

03-07-11

CHRISTOPHER NACKE

VEHICLE 2005 Volvo XC70 2.5t 4 DR Wagon

CHANGED LINES

GDE PART

0041 Headlamp Assy,Xenon

OPERATION  
LT Replace OEM

PRICE AJ% B% LABOR RATE  
SI 1108.84 0.4 SM

443.54 0.4 SM

FROM

TO

956.80  
73.10

1,622.10  
113.02

6.000%

6.000%

CALCULATION CHANGES  
GROSS PARTS

TAX ON PARTS & MATERIAL

DIFFERENCE  
665.30+  
39.92+

Supp 1 NET TOTAL

705.22+

SUMMARY  
Orig Est  
Supp 1

NET TOTAL  
2,187.36  
705.22

DATE  
03-07-11  
03-10-11

TIME APPRAISER

1:36 PM CHRISTOPHER NACKE  
3:55 PM CHRISTOPHER NACKE