Arnica Toll Free: 1-877-67-AMICA

PO Box 9690 (1-877-672-6422)

Providence, Rhode Island 02940-9690 Fax: 1-866-847-1568



Auto Home Life

March 8, 2011

File Number: 60000856181
Date of Loss: 03/04/2011
Deductible: $250.00

Dear:

Our appraiser has inspected your vehicle and reports that damage resulting from
the above date of loss can be repaired for $2437.36.

Enclosed is a check(s) for the cost of repair, less your policy's deductible. If
your repairer does not agree with our appraiser's repair figure, he should contact the
appraiser directly.

Diane L. Burleigh

Arnica Mutual Insurance Company

877-672-6422 x60254

DBURLEIGH@AMICA.COM

AMICA MUTUAL INSURANCE COMPANY AMICA LIFE INSURANCE COMPANY AMICA PROPERTY AND CASUALTY INSURANCE COMPANY
AMICA LLOYDS OF TEXAS AMICA GENERAL AGENCY, INC. WEB SITE: [WWW.AMICA.COM](http://WWW.AMICA.COM)

If you have any questions, please feel free to contact me.

Very truly yours,

Executive Collision Center

730 Bethlehem Pike
Flourtown, PA 19031
215.233.3663

Invoice

|  |  |
| --- | --- |
| INVOICE# | DATE |
| 8132 | 3/18/2011 |

BILL TO

VEHICLE INFORMATION

2005 VOLV V70 XC
YIN: YV1SZ592151204592

P.O. NO.

|  |  |
| --- | --- |
| DESCRIPTION | AMOUNT |
| Repair vehicle as per estimate.PA Sales Taxp4 3V«W" ,1C6'22 | 2,964.70177.88 |
| Thank you for your business. | Total $3,142.58 |

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AMICA MUTUAL INSURANCE
PO BOX 9690
PROVIDENCE, RI 02940-9690
(877) 672-6422

03-07-11 1:36 PM

CD LOG NO 827

-0

ESTIMATE

CLAIM INFORMATION

CLAIM # 60000856181-1
COMPANY Arnica Mutual ■
INSURED Webster
CLAIMANT

POLICY # 91103721UY
Philadelphia Re CLAIM REP

LOSS DATE 03-04-11
LOSS TYPE COMPREHENSIVE

INSPECTION

TYPE FIELD

PRIMARY POI FRONT END LEFT

APPRAISER NAME CHRISTOPHER NACKE

LICENSE # 242255

WORK PHONE (215) 432-7896

ADDRESS

CITY STATE

ZIP

SECOND POI

FAX (888) 333-4399

INSP DATE 03-07-11
LOCATION 730 Bethlehem Pike
CITY STATE Flourtown

PA

OWNER

REPAIR

EXECUTIVE AUTO BODY FLOURTOWN
730 BETHLEHEM PIKE
FLOURTOWN PA 19031-
SHOP PHONE (215) 233-3663

VEHICLE

2005 VOLVO XC70 2.5T 4 DR WAGON
5CYL GASOLINE TURBO 2.5

CAR IN
CAR OUT

REPAIR 0 DAYS

FAX (215) 233-9585

OPTIONS

TWO-STAGE - EXTERIOR SURFACES
SELF-LEVELING SUSPENSION
BUMPER COVER MOUNTED FOG LAMPS
HEATED FRONT SEATS
TRACTION CONTROL SYSTEM
4—WHEEL DRIVE

TWO-STAGE - INTERIOR SURFACES
DRIVER POWER SEAT
HEADLAMP WASHER
LUGGAGE RACK
AUTOMATIC TRANS

MILEAGE 80,598

VIN YV1SZ592151204592

CODE K218

VEH INSP #

BODY COLOR
CONDITION
LICENSE #
LICENSE STATE

BLUE
GOOD
DME1480
PA

REMARKS:

ELECTRONIC SIGNATURE BY CHRISTOPHER NACKE (APPRAISER LICENCE NUMBER IS 242255) .

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| \*. | = | USER-ENTERED VALUE | E | = | REPLACE OEM | NG | = | REPLACE NAGS |
| EC | = | QUALITY REPL. PART | UE | = | OE SURPLUS | UC | = | REMAN OEM |
| UM | = | PXN REMAN | EU | = | LIKE KIND & QUAL.PRT | EP | = | QUALITY REPL. PART |
| OE | = | PXN OE SRPLS | PC | = | RECON PART | PM | = | PXN RECON PART |
| TE | = | PARTL REPL PRICE | ET | s= | PARTL REPL LABOR | IT | — | PARTIAL REPAIR |
| I | \_ | REPAIR | L | = | REFINISH | BR | = | BLEND REFINISH |
| TT | = | TWO-TONE | CG | = | CHIPGUARD | SB | = | SUBLET |
| N | = | ADDITIONAL LABOR | RI | — | R&I ASSEMBLY | P | = | CHECK |
| AA | = | APPEAR ALLOWANCE | RP | = | RELATED PRIOR | UP | = | UNRELATED PRIOR |

OP CODES:

OP GDE MC DESCRIPTION

MFR.PART NO.

LT REFINISH

1.5 Surface
0.5 Edge
0.4 Two-stage
MLDG, FENDER SIDE L/R R&I ASSEMBLY
FLARE,WHEEL OPENING LT R&I ASSEMBLY
PNL,FRONT DOOR OUTE LT REPAIR
PNL,FRONT DOOR OUTE LT REFINISH

2.0 Surface
0.4 Two-stage
W/STRIP,FRONT DOOR LT R&I ASSEMBLY
MLDG,FRONT DOOR BE L/F R&I ASSEMBLY
MLDG,FRONT DOOR SID LT 399874056
MLDG,FRONT DOOR SID LT REFINISH

0.4 Surface
0.1 Two-stage
MLDG,FRONT DOOR LOW LT R&I ASSEMBLY
MIRROR, OUTER R/C LT R&I ASSEMBLY
GLASS, FRONT DOOR T LT R&I ASSEMBLY
CHANNEL,FRONT GLASS LT R&I ASSEMBLY
HANDLE,FRONT DOOR 0 LT R&I A^^MBLY

0.1
0.1
0.3

355.20 1.6

»SEARCHED LKQ SKIPS, ALS,VENICE, EL&M, A.A SALVAGE, CARPART.COM NO LKQ.

2.4

N 0006 FRONT BUMPER COVER R&

I 0006 COVER, FRONT BUMPER

»clean animal soil
L 0006 COVER, FRONT BUMPER REFINISH

2.7 Surface
0.6 Two-stage setup
0.5 Two-stage

0041 46 HEADLAMP ASSY,HALOG LT 312768310
»searched lkq and recon rpw. none avail.

HEADLAMPS AIM
LAMP, SIDE MARKER
PANEL,HOOD

FENDER, FRONT

PRICE AJ% B% HOURS R

0.8 1
0.5\*1

3.8 4

ADDITIONAL LABOR
REPAIR

0.4 1

0.4 1
INC 1
1.8 4

443.54

E

N
E

ADDITIONAL LABOR
LT 307226431

BLEND REFINISH
1.2 Blend
0.6 Two-stage
LT R&I ASSEMBLY
RT R&I ASSEMBLY
R&I ASSEMBLY
LT 307964924

0973
0637

BR 0083

50.49

NOZZLE,W/S WASHER
NOZZLE,W/S WASHER
PAD,INSULATOR HOOD
FENDER,FRONT

RI 1159
RI 1160
RI 0086
E 0103

0103

RI 0069
RI 0107
I 0209
L 0209

0.2 1

INC 1
2.0\*1
2.4 4

RI 0182
RI 0539
E 0237
L 0237

0.5 1
0.2 1
0.3 1

0.5 4

89.48

RI 0095
RI 0229
RI 0215
RI 0245
RI 0227

0.2 1

0.3 1
1.1 1
0.3 1
0.2 1

SB MO6 PINSTRIPES-PAINTED SUBLET 90.00\* 4
»price inc mark up

SB Ml4 CORROSION PROTECTION SUBLET 12.00\* 4

SB Ml7 COVER CAR EXTERIOR SUBLET 10.00\* 4

SB M60 HAZARDOUS WASTE REMOVA SUBLET 3.00\* 1

I M66 COLOR SAND AND BUFF REPAIR 0.6\*1\*

E RIVETS WHEEL FLARE REPLACE OEM 18.09\* 1\*
»9 total required

31 ITEMS

MC MESSAGE

46 PRINTABLE PXN COMPARE

FINAL CALCULATIONS & ENTRIES
PARTS

GROSS PARTS
OE SURPLUS PARTS
OTHER PARTS
PAINT MATERIAL

956.80

261.60

ADJUSTMENTS

DISCOUNT

MARKUP

PARTS & MATERIAL TOTAL
TAX ON PARTS & MATERIAL

$ 1,218.40
$ 73.10

6.000%

REPLACE HRS
5.8

REPAIR HRS
4.3

464.60

10.9

501.40

LABOR RATE

1. SHEET METAL $ 46.00
2. MECH/ELEC $ 46.00
3. FRAME $ 48.00
4. REFINISH $ 46.00
5. PAINT $ 24.00

LABOR TOTAL
TAX ON LABOR
SUBLET REPAIRS
TAX ON SUBLET
TOWING

TAX ON TOWING
STORAGE

TAX ON STORAGE

966.00
57.96
115.00
6.90

@ 6.000%

@ 6.000%

@ 6.000%

@ 6.000%

GROSS TOTAL

LESS: DEDUCTIBLE

2,437.36
250.00-

$ 2,187.36

NET TOTAL

PXN Y/01/00/00/01/01 CUM 01/00/00/01/01 Geocode: 19044 PHILA
PXS No

AUDATEX PENPRO W0412 ES LOG827 -0 03-07-11 14:03:22
REL 4.12.30 DT 02/11

(C) 1993 - 2007 AUDAT^\_NORTH AMERICA, INC.

03-07-11 1:36 PM

2.6 HRS WERE ADDED TO THIS EST. BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

IF THIS APPRAISAL HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH
PARTS, AND IF THE USE OF AN AFTERMARKET CRASH PART VOIDS THE EXISTING
WARRANTY ON THE PART BEING REPLACED OR ANY OTHER PART, THE AFTERMARKET
CRASH PART SHALL HAVE A WARRANTY EQUAL TO OR BETTER THAN THE REMAINDER
OF THE EXISTING WARRANTY.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY
OR OTHER PERSON FILES AN APPLICATION FOR INSURANCE OR STATEMENT OF CLAIM
CONTAINING ANY MATERIALLY FALSE INFORMATION OR CONCEALS FOR THE PURPOSE OF
MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO COMMITS A
FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS SUCH PERSON TO
CRIMINAL AND CIVIL PENALTIES.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE OR DEFRAUD ANY INSURER
FILES AN APPLICATION OR CLAIM CONTAINING ANY FALSE, INCOMPLETE, OR MISLEADING
INFORMATION SHALL, UPON CONVICTION, BE SUBJECT TO IMPRISONMENT FOR UP TO SEVEN
YEARS AND PAYMENT OF A FINE UP TO $15,000.

2005 Volvo XC70 2.5t 4 DR Wagon
CLAIM # 60000856181-1

03-07-11 1:36 PM

LOG 827

Estimate Summary Page
CHRISTOPHER NACKE

$ 2,437-36
$ 250.00-

GROSS TOTAL

LESS: DEDUCTIBLE

$ 2,187.36

AUDATEX PENPRO W0412 ES LOG827 -0 03-07-11 14:03:22
REL 4.12.30 DT 02/11

(C) 1993 - 2007 AUDATEX NORTH AMERICA, INC.

THE FOLLOWING SYMBOLS, A/M, QUALITY REPLACEMENT PARTS, QRP AND DOUBLE ASTERISK
\*\*ITEMS. THE FOLLOWING IS A LIST OF ABBREVIATIONS/SYMBOLS COMMONLY FOUND IN AP
PRAISALS. D—DISCOUNTED PART, A—APPROXIMATE PRICE, B—BODY LABOR, BDS—BODY STRUC
TURE, REF=REFINISH, GLS=GLASS, FRM=FRAME, MCH=MECHANICAL, FRT=FRONT, RR=REAR,
L—LEFT, R=RIGHT, UPR=UPPER, LWR=LOWER, OTR=OUTER, INR=INNER, ASSY=ASSEMBLY, SU
SP=SUSPENSION, EXT=EXTENSION, BRKT=BRACKET, INST=INSTRUMENT, ATG=ASSEMBLY TIME

GUIDE, ADD L COST=ADDITIONAL COST, ADD L OPR=ADDITIONAL OPERATION, QUAL REP

PART=QUALITY REPLACEMENT PART, QUAL RECYCLED PART=QUALITY RECYCLED PART, H/LA
MP=HEADLAMP, W/SHIELD=WINDSHIELD, MLDG=MOULDING, D=DIAGNOSTIC, E=ELECTRICAL, F
=FRAME, G=GLASS, M=MECHANICAL, P=PAINT LABOR, S=STRUCTURAL LABOR, T=TAXED, ADJ
=AD JUSTMENT, ALIGN=ALIGN, A/M=AFTERMARKET , BLND=BLEND, CAPA= CERTIFIED AUTO PA
RTS ASSOCIATION, EST=ESTIMATE, INC=INCLUDED, R&I-REMOVE AND INSTALL, R&R=REMOV
E AND REPLACE, 0/H=OVERHAUL, LKQ=LIKE KIND AND QUALITY PARTS USED OEM OR NON-O
; EM (A/M) , B—BETTERMENT (DEPRECIATION) IF AT ANY TIME YOU DO NOT UNDERSTAND A
PARTICULAR SYMBOL OR ABBREVIATION, CONTACT THE INSURER FOR AN EXPLANATION.
DEDUCTIBLE -MAY NOT BE L-I-STE-D—ON—THE- APPRAISAL. ALL DEDUCTIBLE AND BETTERMENTS
MUST BE COLLECTED FROM THE OWNER PRIOR TO THE RELEASE OF THE VEHICLE. THIS IS
NOT AN AUTHORIZATION TO REPAIR. APPRAISERS DO NOT HAVE THE AUTHORITY TO GUARAN
TEE PAYMENT. APPRAISALS ARE SUBJECT TO REVIEW BY THE INSURANCE COMPANY FOR FIN
AL APPROVAL. AUTHORIZATION TO ORDER PARTS AND/OR START REPAIRS IS THE SOLE RES
PONSIBILITY OF THE VEHICLE OWNER. NO CLAIM, SUPPLEMENT OR OTHERWISE WILL BE HO
NORED WITHOUT PRIOR INSPECTION AND APPROVAL WE RESERVE THE RIGHT TO INSPECT
ANY AND ALL DAMAGES PRIOR TO REPAIR. THE APPRAISAL WILL INCLUDE REASONABLE AND
. CUSTOMARY TOWING AND STORAGE CHARGES. THE INSURANCE COMPANY WILL NOT BE RESPO

NSIBLE FOR ANY ADDITIONAL CHARGES AFTER THE FOLLOWING DATE \_\_ CHARGES

AFTER THIS DATE WILL BE THE RESPONSIBILITY OF THE CONSUMER. ALL REPAIRS MUST B
E COMPLETED IN STRICT ACCORDANCE TO MANUFACTURER SPECIFICATIONS AND RECOMMENDA
TIONS. IT IS UNDERSTOOD THAT THE BODY SHOP LISTED ON THE ESTIMATE, IF ONE IS L
ISTED, AGREE TO COMPLETE AND GUARANTEE ALL REPAIRS LISTED ON THE ESTIMATE FOR
THE AMOUNT LISTED ON THE ESTIMATE. ANY PERSON WHO KNOWINGLY AND WITH INTENT TO
DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES AN APPLICATION FRO INSURAN
CE OR STATEMENT OF CLAIM CONTAINING FALSE MATERIAL INFORMATION OR CONCEALS FOR
THE PURPOSE OF MISLEADING INFORMATION CONCERNING THE FACT MATERIAL THERETO CO
MMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS THE PERSON TO
CRIMINAL AND CIVIL PENALTIES. ORIGINAL EQUIPMENT MANUFACTURER (OEM) PARTS LIST
ED ON THIS APPRAISAL CAN BE LOCATED AT YOUR LOCAL NEW CAR FRANCHISED DEALER.

NET TOTAL